

Privacy Policy - Protection of personal data

Definitions

The Service Provider - refers to the company THE CALLR CORP, registered office located at 244 5th Avenue, 10001-7604, New York, USA, registered in the state of Delaware under no. 130397060, represented by Mr Taoufik Zagdoud, in his capacity as CEO, hereinafter named "The Provider" or "CALLR".

Customer - means the person or legal entity who has subscribed to one or more Services.

Personal Data - refers to data that may directly or indirectly identify the Customer.

Commitment

CALLR undertakes to respect the General Data Protection Regulation ("GDPR") of April 27th, 2016, and any other regulation applicable in the matter which would supplement or replace them later.

Nature of Personal Data

CALLR collects the following data for each Customer:

- Administrative details / Identification data, when subscribing to the Services,
- Data related to the interactions that the Customer may have on our websites and Webapp,
- "Telecom" data, such as SMS or phone calls.

Note that CALLR is not in possession of the credit cards of the Customer - these are directly collected by the Payment Service Provider.

Recipients of Personal Data

CALLR may communicate the Customer's Personal Data to employees and / or duly authorized service providers. For example, SEPA bank debits are entrusted to a service provider who ensures the smooth running and security. In any case, CALLR will do its best to share only the minimum necessary with these providers.

Personal Data may also be shared with the competent authorities, as is the case in a court case or order of a public authority.

Retention of Personal Data

The Personal Data are kept for the duration of the commercial relationship that binds the Service Provider and, beyond, for a period of 5 years for commercial purposes, as well as for proof and accounting purposes, for a period of duration not exceeding the applicable legal limitation periods.

Exercise of the rights of the Client

For processing carried out by and / or on behalf of CALLR, the Customer has a right of access, if necessary portability, modification, limitation, and deletion of data concerning him and a right opposition, possibly subject to legitimate and compelling reasons, to the processing of such data. It can also set guidelines on the fate of its personal data in the event of death. These rights can be exercised directly with CALLR by email at: support@callr.com or by simple mail at the following address: 244 5th Avenue, 10001-7604, New York, USA

The Customer finally has the right to lodge a complaint with a supervisory authority.

Regulation enactment

This Privacy Policy came into force on May 25, 2018.